

R e s i d e n t i a l R e s u l t s b y Q u e s t i o n

Q1.In your opinion, what is the most important issue facing the CITY at this time?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Roads / streets	370	30.6	30.6	30.6
Taxes	185	15.3	15.3	45.9
Job creation	148	12.2	12.2	58.1
Health care	129	10.7	10.7	68.8
Don't know	65	5.4	5.4	74.2
Economy	45	3.7	3.7	77.9
Budget / finances	41	3.4	3.4	81.3
Amalgamation issues / in-out divide	36	3.0	3.0	84.3
Services / service levels	30	2.5	2.5	86.8
Education / schools	23	1.9	1.9	88.7
Closing facilities / need for more facilities	20	1.7	1.7	90.3
Sewer / water maintenance / costs	18	1.5	1.5	91.8
Other (specify)	17	1.4	1.4	93.2
Infrastructure	16	1.3	1.3	94.5
Homelessness	15	1.2	1.2	95.8
Garbage / waste / recycling	8	.7	.7	96.4
Youth out migration / loss of highly skilled personnel	8	.7	.7	97.1
Hydro	6	.5	.5	97.6
Crime / punishment / sentencing / policing	5	.4	.4	98.0
Environment / pollution	4	.3	.3	98.3
Smoking bylaw	4	.3	.3	98.7
Leadership	4	.3	.3	99.0
Seniors issues	4	.3	.3	99.3
Housing	3	.2	.2	99.6
Downtown	3	.2	.2	99.8
Traffic	2	.2	.2	100.0
Total	1209	100.0	100.0	

Q2. Using a scale from 1-very poor to 5-very good, how would you rate the overall quality of life in the CITY?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	34	2.8	2.8	2.8
Poor	100	8.3	8.3	11.1
Neither poor nor good	452	37.4	37.4	48.5
Good	475	39.3	39.3	87.8
Very good	146	12.1	12.1	99.8
Don't know	2	.2	.2	100.0
Total	1209	100.0	100.0	

I am now going to read two short statements that I would like you to respond to using a scale from 1-strongly disagree to 5-strongly agree.

Q3. I am confident about the economic future of our community

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	86	7.1	7.1	7.1
Disagree	224	18.5	18.5	25.6
Neither disagree nor agree	486	40.2	40.2	65.8
Agree	295	24.4	24.4	90.2
Strongly agree	109	9.0	9.0	99.3
Don't know	9	.7	.7	100.0
Total	1209	100.0	100.0	

Q4. I am concerned about falling property values in my area.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	164	13.6	13.6	13.6
Disagree	261	21.6	21.6	35.2
Neither disagree nor agree	299	24.7	24.7	59.9
Agree	224	18.5	18.5	78.4
Strongly agree	227	18.8	18.8	97.2
Don't know	34	2.8	2.8	100.0
Total	1209	100.0	100.0	

Q5.Overall, would you say that the CITY is changing for the better, for the worse, or that there is no significant change at all?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid For the worse	297	24.6	24.6	24.6
No change at all	463	38.3	38.3	62.9
For the better	415	34.3	34.3	97.2
Don't know	34	2.8	2.8	100.0
Total	1209	100.0	100.0	

The next series of question relate to your perceptions of Municipal politics and issues.

Again, I am going to read two statements that I would like you to respond to using a scale from 1-strongly disagree to 5-strongly agree.

Q6. Polling stations for municipal elections are conveniently located

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	106	8.8	8.8	8.8
Disagree	70	5.8	5.8	14.6
Neither disagree nor agree	115	9.5	9.5	24.1
Agree	277	22.9	22.9	47.0
Strongly agree	614	50.8	50.8	97.8
Don't know	27	2.2	2.2	100.0
Total	1209	100.0	100.0	

Q7.I want to receive information from City Hall regarding important issues, updates, and initiatives.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	107	8.9	8.9	8.9
	Disagree	102	8.4	8.4	17.3
	Neither agree nor disagree	210	17.4	17.4	34.7
	Agree	317	26.2	26.2	60.9
	Strongly agree	463	38.3	38.3	99.2
	Don't know	10	.8	.8	100.0
	Total	1209	100.0	100.0	

IF STRONGLY DISAGREE, DISAGREE OR DON'T KNOW ASK Q9 / ALL OTHERS ASK Q8

Q8.What is the preferred method by which you would like to receive information from City Hall regarding important issues, updates or initiatives?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Direct mail	590	48.8	59.6	59.6
	CGS Internet Website	50	4.1	5.1	64.6
	E-mails	89	7.4	9.0	73.6
	Print media	109	9.0	11.0	84.6
	Television	117	9.7	11.8	96.5
	Radio	19	1.6	1.9	98.4
	None / do not want	4	.3	.4	98.8
	Telephone	4	.3	.4	99.2
	Other	3	.2	.3	99.5
	Don't know	5	.4	.5	100.0
	Total	990	81.9	100.0	
Missing	-9998.00	219	18.1		
Total		1209	100.0		

Q9. When considering all aspects of the range of services that the CITY provides you with (as a citizen of the community), how would you rate your overall level of satisfaction with these services? Please respond using a scale from 1-very dissatisfied to

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very dissatisfied	84	6.9	6.9	6.9
Dissatisfied	207	17.1	17.1	24.1
Neither satisfied nor dissatisfied	471	39.0	39.0	63.0
Satisfied	359	29.7	29.7	92.7
Very satisfied	84	6.9	6.9	99.7
Don't know	4	.3	.3	100.0
Total	1209	100.0	100.0	

I am now going to read a list of services that the CITY provides. Please rate the importance of each one to you, using a scale from 1- not at all important to 5-very important.

Q10. Providing quality of land development

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	164	13.6	13.6	13.6
Not important	167	13.8	13.8	27.4
Neither unimportant nor important	311	25.7	25.7	53.1
Important	285	23.6	23.6	76.7
Very important	245	20.3	20.3	96.9
Don't know	37	3.1	3.1	100.0
Total	1209	100.0	100.0	

Q11. Ensuring building safety

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	23	1.9	1.9	1.9
Not important	43	3.6	3.6	5.5
Neither unimportant nor important	151	12.5	12.5	17.9
Important	340	28.1	28.1	46.1
Very important	642	53.1	53.1	99.2
Don't know	10	.8	.8	100.0
Total	1209	100.0	100.0	

Q12. Economic diversification

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	10	.8	.8	.8
Not important	29	2.4	2.4	3.2
Neither unimportant nor important	127	10.5	10.5	13.7
Important	323	26.7	26.7	40.4
Very important	713	59.0	59.0	99.4
Don't know	7	.6	.6	100.0
Total	1209	100.0	100.0	

Q13. Child care funding

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	123	10.2	10.2	10.2
Not important	114	9.4	9.4	19.6
Neither unimportant nor important	232	19.2	19.2	38.8
Important	259	21.4	21.4	60.2
Very important	459	38.0	38.0	98.2
Don't know	22	1.8	1.8	100.0
Total	1209	100.0	100.0	

Q14. Providing welfare assistance

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	99	8.2	8.2	8.2
Not important	154	12.7	12.7	20.9
Neither unimportant nor important	347	28.7	28.7	49.6
Important	282	23.3	23.3	73.0
Very important	307	25.4	25.4	98.3
Don't know	20	1.7	1.7	100.0
Total	1209	100.0	100.0	

Q15. Planning for the CITY's future

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	4	.3	.3	.3
	Not important	20	1.7	1.7	2.0
	Neither unimportant nor important	75	6.2	6.2	8.2
	Important	298	24.6	24.6	32.8
	Very important	809	66.9	66.9	99.8
	Don't know	3	.2	.2	100.0
	Total	1209	100.0	100.0	

Q16. Promoting tourism

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	18	1.5	1.5	1.5
	Not important	36	3.0	3.0	4.5
	Neither unimportant nor important	178	14.7	14.7	19.2
	Important	353	29.2	29.2	48.4
	Very important	622	51.4	51.4	99.8
	Don't know	2	.2	.2	100.0
	Total	1209	100.0	100.0	

Q17. Promoting the reduction of waste (The 3 R's)

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	23	1.9	1.9	1.9
	Not important	39	3.2	3.2	5.1
	Neither unimportant nor important	120	9.9	9.9	15.1
	Important	327	27.0	27.0	42.1
	Very important	699	57.8	57.8	99.9
	Don't know	1	.1	.1	100.0
	Total	1209	100.0	100.0	

Q18. Developing Job creation initiatives

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	11	.9	.9	.9
Not important	20	1.7	1.7	2.6
Neither unimportant nor important	79	6.5	6.5	9.1
Important	185	15.3	15.3	24.4
Very important	911	75.4	75.4	99.8
Don't know	3	.2	.2	100.0
Total	1209	100.0	100.0	

Q19. Re-greening of the CITY

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	23	1.9	1.9	1.9
Not important	47	3.9	3.9	5.8
Neither unimportant nor important	230	19.0	19.0	24.8
Important	368	30.4	30.4	55.3
Very important	539	44.6	44.6	99.8
Don't know	2	.2	.2	100.0
Total	1209	100.0	100.0	

Q20. Pioneer Manor (long term care facility)

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	31	2.6	2.6	2.6
Not important	53	4.4	4.4	6.9
Neither unimportant nor important	152	12.6	12.6	19.5
Important	320	26.5	26.5	46.0
Very important	642	53.1	53.1	99.1
Don't know	11	.9	.9	100.0
Total	1209	100.0	100.0	

Q21. Landfill sites

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	20	1.7	1.7	1.7
	Not important	45	3.7	3.7	5.4
	Neither unimportant nor important	169	14.0	14.0	19.4
	Important	379	31.3	31.3	50.7
	Very important	584	48.3	48.3	99.0
	Don't know	12	1.0	1.0	100.0
	Total	1209	100.0	100.0	

Q22. Maintenance of main roads

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	7	.6	.6	.6
	Not important	14	1.2	1.2	1.7
	Neither unimportant nor important	37	3.1	3.1	4.8
	Important	160	13.2	13.2	18.0
	Very important	991	82.0	82.0	100.0
	Total	1209	100.0	100.0	

Q23. Winter Road maintenance including snow plowing, sanding and salting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	5	.4	.4	.4
	Not important	14	1.2	1.2	1.6
	Neither unimportant nor important	57	4.7	4.7	6.3
	Important	236	19.5	19.5	25.8
	Very important	897	74.2	74.2	100.0
	Total	1209	100.0	100.0	

Q24. Water & sewer services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	30	2.5	2.5	2.5
	Not important	16	1.3	1.3	3.8
	Neither unimportant nor important	97	8.0	8.0	11.8
	Important	295	24.4	24.4	36.2
	Very important	754	62.4	62.4	98.6
	Don't know	17	1.4	1.4	100.0
	Total	1209	100.0	100.0	

Q25. Policing

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	10	.8	.8	.8
Not important	17	1.4	1.4	2.2
Neither unimportant nor important	71	5.9	5.9	8.1
Important	279	23.1	23.1	31.2
Very important	831	68.7	68.7	99.9
Don't know	1	.1	.1	100.0
Total	1209	100.0	100.0	

Q26. Providing affordable housing

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	44	3.6	3.6	3.6
Not important	88	7.3	7.3	10.9
Neither unimportant nor important	265	21.9	21.9	32.8
Important	310	25.6	25.6	58.5
Very important	494	40.9	40.9	99.3
Don't know	8	.7	.7	100.0
Total	1209	100.0	100.0	

Q27. Ambulance services

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	3	.2	.2	.2
Not important	7	.6	.6	.8
Neither unimportant nor important	77	6.4	6.4	7.2
Important	239	19.8	19.8	27.0
Very important	882	73.0	73.0	99.9
Don't know	1	.1	.1	100.0
Total	1209	100.0	100.0	

Q28. Public health unit services

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	8	.7	.7	.7
Not important	26	2.2	2.2	2.8
Neither unimportant nor important	116	9.6	9.6	12.4
Important	316	26.1	26.1	38.5
Very important	737	61.0	61.0	99.5
Don't know	6	.5	.5	100.0
Total	1209	100.0	100.0	

Q29. Public transit

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	63	5.2	5.2	5.2
Not important	102	8.4	8.4	13.6
Neither unimportant nor important	241	19.9	19.9	33.6
Important	331	27.4	27.4	61.0
Very important	465	38.5	38.5	99.4
Don't know	7	.6	.6	100.0
Total	1209	100.0	100.0	

Q30. Recreational facilities

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Not at all important	31	2.6	2.6	2.6
Not important	78	6.5	6.5	9.0
Neither unimportant nor important	224	18.5	18.5	27.5
Important	366	30.3	30.3	57.8
Very important	507	41.9	41.9	99.8
Don't know	3	.2	.2	100.0
Total	1209	100.0	100.0	

Q31. Leisure programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	51	4.2	4.2	4.2
	Not important	104	8.6	8.6	12.8
	Neither unimportant nor important	338	28.0	28.0	40.8
	Important	365	30.2	30.2	71.0
	Very important	341	28.2	28.2	99.2
	Don't know	10	.8	.8	100.0
	Total	1209	100.0	100.0	

Q32. Fire protection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	1	.1	.1	.1
	Not important	9	.7	.7	.8
	Neither unimportant nor important	43	3.6	3.6	4.4
	Important	222	18.4	18.4	22.7
	Very important	933	77.2	77.2	99.9
	Don't know	1	.1	.1	100.0
	Total	1209	100.0	100.0	

Q33. Libraries

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Not at all important	39	3.2	3.2	3.2
	Not important	72	6.0	6.0	9.2
	Neither unimportant nor important	239	19.8	19.8	28.9
	Important	391	32.3	32.3	61.3
	Very important	467	38.6	38.6	99.9
	Don't know	1	.1	.1	100.0
	Total	1209	100.0	100.0	

I am now going to, once again, read the list of services that the CITY provides. Please rate the level of service that is currently provided, using a scale from 1-very poor to 5-very good.

Q34. Providing quality of land development

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	65	5.4	5.4	5.4
Poor	119	9.8	9.8	15.2
Neither poor nor good	464	38.4	38.4	53.6
Good	204	16.9	16.9	70.5
Very good	81	6.7	6.7	77.2
Don't know	276	22.8	22.8	100.0
Total	1209	100.0	100.0	

Q35. Ensuring building safety

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	20	1.7	1.7	1.7
Poor	75	6.2	6.2	7.9
Neither poor nor good	374	30.9	30.9	38.8
Good	367	30.4	30.4	69.1
Very good	168	13.9	13.9	83.0
Don't know	205	17.0	17.0	100.0
Total	1209	100.0	100.0	

Q36. Economic diversification

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	79	6.5	6.5	6.5
Poor	218	18.0	18.0	24.6
Neither poor nor good	501	41.4	41.4	66.0
Good	247	20.4	20.4	86.4
Very good	99	8.2	8.2	94.6
Don't know	65	5.4	5.4	100.0
Total	1209	100.0	100.0	

Q37. Child care funding

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	45	3.7	3.7	3.7
	Poor	169	14.0	14.0	17.7
	Neither poor nor good	423	35.0	35.0	52.7
	Good	181	15.0	15.0	67.7
	Very good	93	7.7	7.7	75.4
	Don't know	298	24.6	24.6	100.0
	Total	1209	100.0	100.0	

Q38. Providing welfare assistance

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	57	4.7	4.7	4.7
	Poor	129	10.7	10.7	15.4
	Neither poor nor good	397	32.8	32.8	48.2
	Good	258	21.3	21.3	69.6
	Very good	138	11.4	11.4	81.0
	Don't know	230	19.0	19.0	100.0
	Total	1209	100.0	100.0	

Q39. Planning for the CITY's future

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	72	6.0	6.0	6.0
	Poor	173	14.3	14.3	20.3
	Neither poor nor good	418	34.6	34.6	54.8
	Good	298	24.6	24.6	79.5
	Very good	170	14.1	14.1	93.5
	Don't know	78	6.5	6.5	100.0
	Total	1209	100.0	100.0	

Q40. Promoting tourism

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	34	2.8	2.8	2.8
	Poor	128	10.6	10.6	13.4
	Neither poor nor good	376	31.1	31.1	44.5
	Good	422	34.9	34.9	79.4
	Very good	196	16.2	16.2	95.6
	Don't know	53	4.4	4.4	100.0
	Total	1209	100.0	100.0	

Q41. Promoting the reduction of waste (The 3 R's)

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	60	5.0	5.0	5.0
Poor	166	13.7	13.7	18.7
Neither poor nor good	354	29.3	29.3	48.0
Good	392	32.4	32.4	80.4
Very good	212	17.5	17.5	97.9
Don't know	25	2.1	2.1	100.0
Total	1209	100.0	100.0	

Q42. Developing Job creation initiative

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	110	9.1	9.1	9.1
Poor	286	23.7	23.7	32.8
Neither poor nor good	442	36.6	36.6	69.3
Good	188	15.6	15.6	84.9
Very good	104	8.6	8.6	93.5
Don't know	79	6.5	6.5	100.0
Total	1209	100.0	100.0	

Q43. Re-greening of the CITY

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	31	2.6	2.6	2.6
Poor	88	7.3	7.3	9.8
Neither poor nor good	331	27.4	27.4	37.2
Good	466	38.5	38.5	75.8
Very good	261	21.6	21.6	97.4
Don't know	32	2.6	2.6	100.0
Total	1209	100.0	100.0	

Q44. Pioneer Manor (long term care facility)

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	18	1.5	1.5	1.5
Poor	41	3.4	3.4	4.9
Neither poor nor good	236	19.5	19.5	24.4
Good	423	35.0	35.0	59.4
Very good	338	28.0	28.0	87.3
Don't know	153	12.7	12.7	100.0
Total	1209	100.0	100.0	

Q45. Landfill sites

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	72	6.0	6.0	6.0
	Poor	155	12.8	12.8	18.8
	Neither poor nor good	415	34.3	34.3	53.1
	Good	300	24.8	24.8	77.9
	Very good	129	10.7	10.7	88.6
	Don't know	138	11.4	11.4	100.0
	Total	1209	100.0	100.0	

Q46. Maintenance of main roads

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	388	32.1	32.1	32.1
	Poor	346	28.6	28.6	60.7
	Neither poor nor good	273	22.6	22.6	83.3
	Good	116	9.6	9.6	92.9
	Very good	84	6.9	6.9	99.8
	Don't know	2	.2	.2	100.0
	Total	1209	100.0	100.0	

Q47. Winter Road maintenance including snow plowing, sanding and salting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	166	13.7	13.7	13.7
	Poor	222	18.4	18.4	32.1
	Neither poor nor good	341	28.2	28.2	60.3
	Good	340	28.1	28.1	88.4
	Very good	138	11.4	11.4	99.8
	Don't know	2	.2	.2	100.0
	Total	1209	100.0	100.0	

Q48. Water & sewer services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	78	6.5	6.5	6.5
	Poor	115	9.5	9.5	16.0
	Neither poor nor good	348	28.8	28.8	44.7
	Good	409	33.8	33.8	78.6
	Very good	190	15.7	15.7	94.3
	Don't know	69	5.7	5.7	100.0
	Total	1209	100.0	100.0	

Q49. Policing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	52	4.3	4.3	4.3
	Poor	91	7.5	7.5	11.8
	Neither poor nor good	282	23.3	23.3	35.2
	Good	499	41.3	41.3	76.4
	Very good	273	22.6	22.6	99.0
	Don't know	12	1.0	1.0	100.0
	Total	1209	100.0	100.0	

Q50. Providing affordable housing

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	47	3.9	3.9	3.9
	Poor	130	10.8	10.8	14.6
	Neither poor nor good	448	37.1	37.1	51.7
	Good	230	19.0	19.0	70.7
	Very good	101	8.4	8.4	79.1
	Don't know	253	20.9	20.9	100.0
	Total	1209	100.0	100.0	

Q51. Ambulance services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	9	.7	.7	.7
	Poor	37	3.1	3.1	3.8
	Neither poor nor good	226	18.7	18.7	22.5
	Good	533	44.1	44.1	66.6
	Very good	326	27.0	27.0	93.5
	Don't know	78	6.5	6.5	100.0
	Total	1209	100.0	100.0	

Q52. Public health unit services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	22	1.8	1.8	1.8
	Poor	61	5.0	5.0	6.9
	Neither poor nor good	252	20.8	20.8	27.7
	Good	508	42.0	42.0	69.7
	Very good	299	24.7	24.7	94.5
	Don't know	67	5.5	5.5	100.0
	Total	1209	100.0	100.0	

Q53. Public transit

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	60	5.0	5.0	5.0
Poor	101	8.4	8.4	13.3
Neither poor nor good	298	24.6	24.6	38.0
Good	431	35.6	35.6	73.6
Very good	207	17.1	17.1	90.7
Don't know	112	9.3	9.3	100.0
Total	1209	100.0	100.0	

Q54. Recreational facilities

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	109	9.0	9.0	9.0
Poor	258	21.3	21.3	30.4
Neither poor nor good	416	34.4	34.4	64.8
Good	252	20.8	20.8	85.6
Very good	122	10.1	10.1	95.7
Don't know	52	4.3	4.3	100.0
Total	1209	100.0	100.0	

Q55. Leisure programs

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	76	6.3	6.3	6.3
Poor	207	17.1	17.1	23.4
Neither poor nor good	427	35.3	35.3	58.7
Good	289	23.9	23.9	82.6
Very good	94	7.8	7.8	90.4
Don't know	116	9.6	9.6	100.0
Total	1209	100.0	100.0	

Q56. Fire protection

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Very poor	26	2.2	2.2	2.2
Poor	41	3.4	3.4	5.5
Neither poor nor good	218	18.0	18.0	23.6
Good	521	43.1	43.1	66.7
Very good	361	29.9	29.9	96.5
Don't know	42	3.5	3.5	100.0
Total	1209	100.0	100.0	

Q57. Libraries

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very poor	30	2.5	2.5	2.5
	Poor	69	5.7	5.7	8.2
	Neither poor nor good	318	26.3	26.3	34.5
	Good	460	38.0	38.0	72.5
	Very good	299	24.7	24.7	97.3
	Don't know	33	2.7	2.7	100.0
	Total	1209	100.0	100.0	

Q58. Have you had any contact with a Municipal staff member over the last 12 months (regarding municipal issues)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	418	34.6	34.6	34.6
	No	791	65.4	65.4	100.0
	Total	1209	100.0	100.0	

IF YES ASK Q59 / ALL OTHERS ASK Q60

Q59. Using a scale from 1-very dissatisfied to 5-very satisfied, how would you rate your overall satisfaction with this experience?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Very dissatisfied	75	6.2	17.9	17.9
	Dissatisfied	49	4.1	11.7	29.7
	Neither dissatisfied nor satisfied	84	6.9	20.1	49.8
	Satisfied	105	8.7	25.1	74.9
	Very satisfied	105	8.7	25.1	100.0
	Total	418	34.6	100.0	
Missing	-9998.00	791	65.4		
Total		1209	100.0		

I am now going to read some short statements that I would like you to respond to using a scale from 1-strongly disagree to 5-strongly agree.

Q60. Store owners should be allowed to set their own hours of operation without the city regulating them.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	166	13.7	13.7	13.7
Disagree	83	6.9	6.9	20.6
Neither disagree nor agree	117	9.7	9.7	30.3
Agree	165	13.6	13.6	43.9
Strongly agree	669	55.3	55.3	99.3
Don't know	9	.7	.7	100.0
Total	1209	100.0	100.0	

Q61. The City should reopen the Adanac Ski Hill.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	81	6.7	6.7	6.7
Disagree	86	7.1	7.1	13.8
Neither disagree nor agree	191	15.8	15.8	29.6
Agree	216	17.9	17.9	47.5
Strongly agree	598	49.5	49.5	96.9
Don't know	37	3.1	3.1	100.0
Total	1209	100.0	100.0	

Q62. In general, the City should reopen facilities that were closed last year (e.g., the Dow Pool, Barrydowne Arena, Lively ski hill, etc.).

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	54	4.5	4.5	4.5
Disagree	79	6.5	6.5	11.0
Neither disagree nor agree	191	15.8	15.8	26.8
Agree	249	20.6	20.6	47.4
Strongly agree	607	50.2	50.2	97.6
Don't know	29	2.4	2.4	100.0
Total	1209	100.0	100.0	

Q63.I would be willing to pay user fees to keep the Dow Pool and Lively Ski Hill open.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	226	18.7	18.7	18.7
Disagree	99	8.2	8.2	26.9
Neither disagree nor agree	195	16.1	16.1	43.0
Agree	251	20.8	20.8	63.8
Strongly agree	411	34.0	34.0	97.8
Don't know	27	2.2	2.2	100.0
Total	1209	100.0	100.0	

Q64.I would be willing to participate in fundraising to keep the Dow Pool and Lively Ski Hill open

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	384	31.8	31.8	31.8
Disagree	199	16.5	16.5	48.2
Neither disagree nor agree	262	21.7	21.7	69.9
Agree	161	13.3	13.3	83.2
Strongly agree	191	15.8	15.8	99.0
Don't know	12	1.0	1.0	100.0
Total	1209	100.0	100.0	

Q65.A bicycle path should be developed in the Minnow Lake area.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	181	15.0	15.0	15.0
Disagree	124	10.3	10.3	25.2
Neither disagree nor agree	250	20.7	20.7	45.9
Agree	239	19.8	19.8	65.7
Strongly agree	351	29.0	29.0	94.7
Don't know	64	5.3	5.3	100.0
Total	1209	100.0	100.0	

Q66.I support the development of a world-class multipurpose civic auditorium and convention centre in the downtown core.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	193	16.0	16.0	16.0
Disagree	154	12.7	12.7	28.7
Neither disagree nor agree	240	19.9	19.9	48.6
Agree	240	19.9	19.9	68.4
Strongly agree	370	30.6	30.6	99.0
Don't know	12	1.0	1.0	100.0
Total	1209	100.0	100.0	

Q67.The CITY should reduce service levels by whatever is needed in order to hold the line on taxes

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	291	24.1	24.1	24.1
Disagree	234	19.4	19.4	43.4
Neither disagree nor agree	299	24.7	24.7	68.2
Agree	173	14.3	14.3	82.5
Strongly agree	195	16.1	16.1	98.6
Don't know	17	1.4	1.4	100.0
Total	1209	100.0	100.0	

Q68.Where appropriate the direct users of Municipal services should pay for the cost of providing those services (IF NEEDED user fees should be instituted).

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	164	13.6	13.6	13.6
Disagree	142	11.7	11.7	25.3
Neither disagree nor agree	390	32.3	32.3	57.6
Agree	273	22.6	22.6	80.1
Strongly agree	215	17.8	17.8	97.9
Don't know	25	2.1	2.1	100.0
Total	1209	100.0	100.0	

Q69.The CITY should maintain current levels of service and increase taxes.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	304	25.1	25.1	25.1
	Disagree	225	18.6	18.6	43.8
	Neither disagree nor agree	336	27.8	27.8	71.5
	Agree	211	17.5	17.5	89.0
	Strongly agree	111	9.2	9.2	98.2
	Don't know	22	1.8	1.8	100.0
	Total	1209	100.0	100.0	

Q70.I would be willing to pay more taxes in order to improve infrastructure such as roads, and to reopen facilities, etc.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	235	19.4	19.4	19.4
	Disagree	180	14.9	14.9	34.3
	Neither disagree nor agree	270	22.3	22.3	56.7
	Agree	316	26.1	26.1	82.8
	Strongly agree	192	15.9	15.9	98.7
	Don't know	16	1.3	1.3	100.0
	Total	1209	100.0	100.0	

Q71.Rather than building new facilities or roads, the CITY should invest in maintaining and improving existing facilities and roads.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	32	2.6	2.6	2.6
	Disagree	61	5.0	5.0	7.7
	Neither disagree nor agree	188	15.6	15.6	23.2
	Agree	383	31.7	31.7	54.9
	Strongly agree	532	44.0	44.0	98.9
	Don't know	13	1.1	1.1	100.0
	Total	1209	100.0	100.0	

Q72. The City should borrow money to pay for needed infrastructure and maintenance (e.g., roads, buses, etc.)

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	260	21.5	21.5	21.5
Disagree	232	19.2	19.2	40.7
Neither disagree nor agree	355	29.4	29.4	70.1
Agree	206	17.0	17.0	87.1
Strongly agree	113	9.3	9.3	96.4
Don't know	43	3.6	3.6	100.0
Total	1209	100.0	100.0	

Q73. I would support a specific tax levy for road maintenance (e.g. An additional 3% on top of your property taxes).

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	331	27.4	27.4	27.4
Disagree	226	18.7	18.7	46.1
Neither disagree nor agree	301	24.9	24.9	71.0
Agree	221	18.3	18.3	89.2
Strongly agree	109	9.0	9.0	98.3
Don't know	21	1.7	1.7	100.0
Total	1209	100.0	100.0	

Q74. I understand the city budget process, and the way that the city allocates money to various services (e.g., roads, libraries, etc.).

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	248	20.5	20.5	20.5
Disagree	259	21.4	21.4	41.9
Neither disagree nor agree	325	26.9	26.9	68.8
Agree	215	17.8	17.8	86.6
Strongly agree	130	10.8	10.8	97.4
Don't know	32	2.6	2.6	100.0
Total	1209	100.0	100.0	

Q75. I agree with the way the city currently allocates money for various services through its budget process.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	203	16.8	16.8	16.8
Disagree	277	22.9	22.9	39.7
Neither disagree nor agree	392	32.4	32.4	72.1
Agree	149	12.3	12.3	84.4
Strongly agree	52	4.3	4.3	88.8
Don't know	136	11.2	11.2	100.0
Total	1209	100.0	100.0	

Q76. I feel as though I can participate in, and contribute, to the way the city develops its budget

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	298	24.6	24.6	24.6
Disagree	288	23.8	23.8	48.5
Neither disagree nor agree	335	27.7	27.7	76.2
Agree	168	13.9	13.9	90.1
Strongly agree	80	6.6	6.6	96.7
Don't know	40	3.3	3.3	100.0
Total	1209	100.0	100.0	

Q77. City Hall provides me with enough information and opportunities to have my voice heard and for me to be involved in the decision making process

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	286	23.7	23.7	23.7
Disagree	292	24.2	24.2	47.8
Neither disagree nor agree	307	25.4	25.4	73.2
Agree	205	17.0	17.0	90.2
Strongly agree	76	6.3	6.3	96.4
Don't know	43	3.6	3.6	100.0
Total	1209	100.0	100.0	

Q78. There needs to be more public involvement in the budget process

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	38	3.1	3.1	3.1
	Disagree	65	5.4	5.4	8.5
	Neither disagree nor agree	198	16.4	16.4	24.9
	Agree	423	35.0	35.0	59.9
	Strongly agree	475	39.3	39.3	99.2
	Don't know	10	.8	.8	100.0
	Total	1209	100.0	100.0	

Q79. The City should pursue innovative means in order to deliver the municipal services and to operate it's facilities (e.g., public-private partnerships, outsourcing, etc.).

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	45	3.7	3.7	3.7
	Disagree	61	5.0	5.0	8.8
	Neither disagree nor agree	281	23.2	23.2	32.0
	Agree	415	34.3	34.3	66.3
	Strongly agree	357	29.5	29.5	95.9
	Don't know	50	4.1	4.1	100.0
	Total	1209	100.0	100.0	

Q80. City government conducts business in an open and accountable manner.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	128	10.6	10.6	10.6
	Disagree	185	15.3	15.3	25.9
	Neither disagree nor agree	371	30.7	30.7	56.6
	Agree	261	21.6	21.6	78.2
	Strongly agree	199	16.5	16.5	94.6
	Don't know	65	5.4	5.4	100.0
	Total	1209	100.0	100.0	

Q81.I get good value for my municipal tax dollars

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	205	17.0	17.0	17.0
	Disagree	255	21.1	21.1	38.0
	Neither disagree nor agree	419	34.7	34.7	72.7
	Agree	243	20.1	20.1	92.8
	Strongly agree	68	5.6	5.6	98.4
	Don't know	19	1.6	1.6	100.0
	Total	1209	100.0	100.0	

Q82.A casino should be developed in the downtown core of the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	590	48.8	48.8	48.8
	Disagree	138	11.4	11.4	60.2
	Neither disagree nor agree	161	13.3	13.3	73.5
	Agree	124	10.3	10.3	83.8
	Strongly agree	182	15.1	15.1	98.8
	Don't know	14	1.2	1.2	100.0
	Total	1209	100.0	100.0	

Q83.Some older arenas in the community should be closed so that a new multiplex sports facility can be built.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	462	38.2	38.2	38.2
	Disagree	252	20.8	20.8	59.1
	Neither disagree nor agree	206	17.0	17.0	76.1
	Agree	120	9.9	9.9	86.0
	Strongly agree	136	11.2	11.2	97.3
	Don't know	33	2.7	2.7	100.0
	Total	1209	100.0	100.0	

Q84.City Councilors should promote economic development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	20	1.7	1.7	1.7
	Disagree	35	2.9	2.9	4.5
	Neither disagree nor agree	178	14.7	14.7	19.3
	Agree	399	33.0	33.0	52.3
	Strongly agree	557	46.1	46.1	98.3
	Don't know	20	1.7	1.7	100.0
	Total	1209	100.0	100.0	

Q85.Our community is better off today than before municipal amalgamation.

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	519	42.9	42.9	42.9
	Disagree	236	19.5	19.5	62.4
	Neither disagree nor agree	246	20.3	20.3	82.8
	Agree	97	8.0	8.0	90.8
	Strongly agree	49	4.1	4.1	94.9
	Don't know	62	5.1	5.1	100.0
	Total	1209	100.0	100.0	

Q86. People living in areas of the City with lower levels of fire and transit service should pay higher taxes if they want these services improved

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Strongly disagree	217	17.9	17.9	17.9
	Disagree	145	12.0	12.0	29.9
	Neither disagree nor agree	205	17.0	17.0	46.9
	Agree	306	25.3	25.3	72.2
	Strongly agree	299	24.7	24.7	96.9
	Don't know	37	3.1	3.1	100.0
	Total	1209	100.0	100.0	

Q87. The provincial and federal governments should provide more funding for cities.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	16	1.3	1.3	1.3
Disagree	23	1.9	1.9	3.2
Neither disagree nor agree	99	8.2	8.2	11.4
Agree	293	24.2	24.2	35.6
Strongly agree	770	63.7	63.7	99.3
Don't know	8	.7	.7	100.0
Total	1209	100.0	100.0	

Q88. I support having community action groups in my area that would deal with local issues such as community improvement projects, policing issues etc.

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Strongly disagree	30	2.5	2.5	2.5
Disagree	37	3.1	3.1	5.5
Neither disagree nor agree	145	12.0	12.0	17.5
Agree	421	34.8	34.8	52.4
Strongly agree	562	46.5	46.5	98.8
Don't know	14	1.2	1.2	100.0
Total	1209	100.0	100.0	

Q89. Do you have access to the Internet at Home or your place of business?

	Frequency	Percent	Valid Percent	Cumulative Percent
Valid Home	435	36.0	36.0	36.0
Place of business	58	4.8	4.8	40.8
Both	394	32.6	32.6	73.4
No access	316	26.1	26.1	99.5
Don't know / refused	6	.5	.5	100.0
Total	1209	100.0	100.0	

The following questions are of a personal nature and involve collecting demographic data. This information is used for statistical purposes only. Please rest assured, once again, that all individual responses are kept in strict confidence.

D1.What is the highest level of education that you have achieved?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Secondary school	438	36.2	36.2	36.2
	Completed college	299	24.7	24.7	61.0
	Completed university	230	19.0	19.0	80.0
	Primary school	109	9.0	9.0	89.0
	Some university	56	4.6	4.6	93.6
	Some college	52	4.3	4.3	97.9
	Don't know / refused	13	1.1	1.1	99.0
	Vocational school	12	1.0	1.0	100.0
	Total	1209	100.0	100.0	

D2.What is your combined family income?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Between 36,000 and \$70,000	415	34.3	34.3	34.3
	Over \$70,000	377	31.2	31.2	65.5
	Under \$35,000	303	25.1	25.1	90.6
	Don't know / refused	114	9.4	9.4	100.0
	Total	1209	100.0	100.0	

D3.Which of the following age groups may I place you in?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	41-54	430	35.6	35.6	35.6
	18-40	320	26.5	26.5	62.0
	55-64	257	21.3	21.3	83.3
	65 and over	196	16.2	16.2	99.5
	Don't know / refused	6	.5	.5	100.0
	Total	1209	100.0	100.0	

D4. Gender

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	606	50.1	50.1	50.1
	Female	603	49.9	49.9	100.0
	Total	1209	100.0	100.0	